

# **Pamper Afternoon Terms and Conditions**

**Please read carefully. By signing up to their event, Hospice Isle of Man accepts that you have read and understood the below terms and conditions.**

The ticket price includes 2 beauty treatments and a selection of cakes, sandwiches, coffee and tea.

Please note that although we will try our best to accommodate your selected treatment choices, due to demand you may not receive exactly what you have chosen but something similar.

Hospice are not in control of whether therapists will need to cancel last minute due to unforeseen circumstances or illness. However if this should happen, we will try our best to find an alternative treatment for you or an additional therapist to cover the slot.

## **Refund Policy**

All entry fees for the Ladies Pamper Afternoon 2019 for Hospice Isle of Man are non-refundable. So, please triple-check your calendar prior to signing up.

If you cannot attend due to unforeseen circumstances, we would be happy for you to give your ticket to a friend or sell the ticket privately prior to 48 hours before the event. If you do this, please ask them to email [fundraising@hospice.org.im](mailto:fundraising@hospice.org.im) as soon as they can to inform us of the ticket name change and their new chosen treatments.

Again, the treatments will be allocated based on choices made, however we cannot guarantee they will be exact due to the level of demand and therapist availability.